



CARCAR WATER DISTRICT

San Vicente St., Pob. I, Carcar City, Cebu, Philippines

Tel. No. (032) 520-4949

www.carcarwaterdistrict.gov.ph



Management System
ISO 9001:2015



www.tuv.com
ID 9108633697

FREEDOM OF INFORMATION (FOI) FEEDBACK REPORT

Requestor Name:	
Address:	
Date:	

Kindly rate the service of Carcar Water District in answering the information/data requested using the following scale:

- 5 – Excellent
- 4 – Very Satisfactory
- 3 – Satisfactory
- 2 – Fair
- 1 – Needs Improvement

“If rating = “Needs Improvement”, please indicate how we can improve in the Remarks column.

Questions	5	4	3	2	1	Remarks
1. Are you satisfied with the handling of your FOI request?						
2. Did you receive your information within 15 to 35 working days?						
3. For unsuccessful requests, are you satisfied with the reason provided? <i>(please skip if not applicable)</i>						
4. For successful requests, was the response you received easy to understand?						
5. Did you feel that we communicated with you effectively, from start to finish?						
6. Is there anything we could do to improve our service in the future?						

Signature: _____