

CARCAR WATER DISTRICT

ANNEX 4

Form C (Revised in accordance with LWUA-DBM MC 2020-1)

Agency Targets and Accomplishments for Planning Tool Commitments

CY 2022

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2022	Responsible Bureaus/Offices	Department FY 2021 Actual Accomplishments	Department FY 2022 Targets/Milestones
A. Outcome: Water Facility Service Management Strategy: Additional water sources and water service availability	1. Access to potable water	Percentage of population with access to potable water against the total city population within the coverage of the LWD	116,508,073	Operations and Maintenance	82.65% of 27,258 HH have access to potable water	85.17% of 27,868 HH have access to potable water
	2. Reliability of service	Percentage of household connections receiving 24/7 supply of water			100% of active HH	100% of active HH
	3. Adequacy of water supply	Source Capacity of LWD to meet demands for 24/7 supply of water (Demand vs. Pdtn Capacity) LWUA Standard: 1.3:1			<u>8,908,605</u> 4,933,851	<u>11,416,032</u> 5,981,220
	4. COVID-19 Response Measure	- Wash hand facilities - Water delivery services - Public information services - Sanitation and hygiene activities - Disinfection initiatives - Issuance of health protocols - Other resiliency program/s to mitigate COVID-19			- Wash hand facilities - Water delivery services - Public information services - Sanitation and hygiene activities - Disinfection initiatives - Issuance of health protocols - Other resiliency program/s to mitigate COVID-19	- Wash hand facilities - Water delivery services - Public information services - Sanitation and hygiene activities - Disinfection initiatives - Issuance of health protocols - Other resiliency program/s to mitigate COVID-19
B. Outcome: Water Distribution Service Management Strategy: Safe and reliable water service	1. Water production efficiency	Percentage of unbilled water to water production should not exceed 30%	116,508,073	Operations and Maintenance	17.24%	20%
	2. Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.			0.59	.30 to 1.5 ppm
	3. Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC.		Operations and Maintenance / Commercial	2 Hrs. & 2 mins.	Major - 3 Hrs.
Support to Operations						
Staff Productivity	Staff Productivity Index	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD - in PI 3)	32,733,417.80	Human Resource	192 :1	190:1
Affordability	Approved rate implemented	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.		Finance	Ave. Income of LIG per 2018 PSA for Central Visayas= 13,865; 169.00/13,865 = 1.22%	1.3% of LIG per latest data from PSA


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Customer Satisfaction	Complaints acted upon	Percentage of Customer Complaints acted upon against received complaints		Operations and Maintenance/ Commercial	100% 1,403 complaints received and acted upon	100%	
General Administration and Support Services (GASS)							
Financial Viability and Sustainability	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Income, Current Ratio, CAPEX Disb)	Collection Efficiency =>90%	48,979,372	Finance	94%	90%	
		Positive Net Income			Average monthly net income	526,735	Positive
		Current Ratio = P1.50			1.50	1.06	1.50
Reportorial and Compliance Requirements	A. Compliance with COA reporting requirements in accordance with content and period of submission	Submission of five financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statements , Report on Ageing of Cash Advance	48,979,372	Finance	100%	100%	
		B. Compliance with LWUA reporting requirements in accordance to content and period of submission			Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual report.	100%	100%
	Compliance to COA AOM	Resolve at least 30% of the findings stated in the COA AOM for prior years as of December 31, 2021		All Divisions	16 out of 30 (53.33%) AOMs for CY 2020 and prior years have been implemented	30% compliance/ implementation of COA AOM Recommendations	

Prepared by:


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03/01/2022
 Date

Approved by:


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 General Manager

03/01/2022
 Date