

CARCAR WATER DISTRICT

Form C (Revised in accordance with LWUA-DBM MC 2020-1)

Agency Targets and Accomplishments for Planning Tool Commitments

CY 2021

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2020	Responsible Bureaus/Offices	Department FY 2020 Actual Accomplishments	Department FY 2021 Targets/Milestones	Department FY 2021 Actual Accomplishment	Rate of Accomplishments	Remarks
A. Outcome: Water Facility Service Management Strategy: Additional water sources and water service availability	1. Access to potable water	Percentage of population with access to potable water against the total city population within the coverage of the LWD	198,743	Operations and Maintenance	78.4% of 26,465 HH have access to potable water 20,751	84% of 26,465 HH have access to potable water 22,256			
	2. Reliability of service	Percentage of household connections receiving 24/7 supply of water			100% of active HH 20,751	100% of active HH 22,256			
	3. Adequacy of water supply	Source Capacity of LWD to meet demands for 24/7 supply of water (Demand vs. Pdtn Capacity)			8,240,041 4,544,469	10,479,097 7,544,950		1.39 :1	
	4. COVID-19 Response Measure	- Wash hand facilities - Water delivery services - Public information services - Sanitation and hygiene activities - Disinfection initiatives - Issuance of health protocols - Other resiliency program/s to mitigate COVID-19			N/A	- Wash hand facilities - Water delivery services - Public information services - Sanitation and hygiene activities - Disinfection initiatives - Issuance of health protocols - Other resiliency program/s to mitigate COVID-19			
B. Outcome: Water Distribution Service Management Strategy: Safe and reliable water service	1. Water production efficiency	Percentage of unbilled water to water production should not exceed 30%		Operations and Maintenance	20.00%	20%			
	2. Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.			.71 ppm	.30 to 1.5 ppm			
	3. Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC.		Operations and Maintenance / Commercial	Major - 2 Hrs. & 15 mins Minor - 53 mins	Major - 3 Hrs. Minor - 1 Hr.			
Support to Operations									
Staff Productivity	Staff Productivity Index	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD -		Administrative	233: 1	190:1			

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Affordability	Approved rate implemented	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.	31,742	Finance	Ave. income of LIG per 2015 PSA for Central Visayas= 13,333; 146.00/13,333 = 1.09%	1.28% of LIG per latest data from PSA				
Customer Satisfaction	Complaints acted upon	Percentage of Customer Complaints acted upon against received complaints		Operations and Maintenance/ Commercial	100% 1,786 complaints received and acted upon	100%				
General Administration and Support Services (GASS)										
Financial Viability and Sustainability	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Income, Current Ratio, CAPEX Disb)	Collection Efficiency =>90%	40,628	Finance	96%	90%				
		Positive Net Income			Average monthly net income	1,037,258	Positive			
		Current Ratio = P1.50			1.50	1.97	1.50			
		CAPEX Disbursement -85-90%			Total Obligations 13.M/ Total Capex Budget 14.9M or 88%	At least 85% utilization of MOOE and CAPEX approved budget				
Reportorial and Compliance Requirements	A. Compliance with COA reporting requirements in accordance with content and period of submission	Submission of five financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statements , Report on Ageing of Cash Advance	40,628	Finance	100%	100%				
		B. Compliance with LWUA reporting requirements in accordance to content and period of submission			Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual report.	100%	100%			
	Compliance to COA AOM	Resolve at least 30% of the findings stated in the COA AOM for prior years as of December 31, 2019	All Divisions	12 out of 26 (46.15%) AOMs for CY 2019 and prior years have been implemented	30% compliance/ implementation of COA AOM Recommendations					

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3/1/2021

Date

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3/1/2021

Date