

CARCAR WATER DISTRICT

Form C

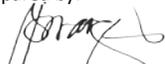
Agency Targets and Accomplishments for Planning Tool Commitments
CY 2020

ANNEX 4

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2020	Responsible Bureaus/Offices	Department FY 2019 Actual Accomplishments	Department FY 2020 Targets/Milestones	Department FY 2020 Actual Accomplishment	Rate of Accomplishments	Remarks	
A. Outcome: Water Facility Service Management Strategy: Additional water sources and water service availability	(1): Access to potable water	Percentage of population with access to potable water against the total city population within the coverage of the LWD Percentage of household connections receiving 24/7 supply of water Source Capacity of LWD to meet demands for 24/7 supply of water (Demand vs. Pdtn Capacity)	70,512	Operations and Maintenance	81% of 23,933 HH have access to potable water	76% of 26,465 HH have access to potable water				
	2. Reliability of service				100% of active HH	100% of active HH				
	3. Adequacy of water supply				7,578,101 4,244,001	8,199,360 5,068,728				
		2 :1		2 :1						
B. Outcome: Water Distribution Service Management Strategy: Safe and reliable water service	1. Water production efficiency	Percentage of unbilled water to water production should not exceed 30%			Operations and Maintenance	20.00%	20%			
	2. Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.				.71 ppm	.30 to 1.5 ppm			
	3. Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC		Operations and Maintenance / Commercial	Major - 2 Hrs. & 15 mins Minor - 53 mins	Major - 3 Hrs. Minor - 1 Hr.				
Support to Operations										
Staff Productivity	Staff Productivity Index	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD -	29,311	Administrative	215: 1	190:1				
Afordability	Approved rate implemented	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.		Finance	Ave. Income of LIG per 2015 PSA for Central Visayas= 13,333; 146.00/13,333 = 1.09%	1.1% of LIG per latest data from PSA				
Customer Satisfaction	Complaints acted upon	Percentage of Customer Complaints acted upon against received complaints		Operations and Maintenance/ Commercial	100% 1,786 complaints received and acted upon	100%				

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2020	Responsible Bureaus/Offices	Department FY 2019 Actual Accomplishments	Department FY 2020 Targets/Milestones	Department FY 2020 Actual Accomplishment	Rate of Accomplishments	Remarks
General Administration and Support Services (GASS)									
Financial Viability and Sustainability	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Income, Current Ratio, CAPEX Disb)	Collection Efficiency =>90%	23,022	Finance	96%	90%			
		Positive Net Income			Average monthly net income 1,037,258	5,138,000			
		Current Ratio = P2.00			Not less than 2.00 2.20	2.00			
		CAPEX Disbursement -85-90%			Total Obligations 27.9M/ Total Capex Budget 32.7M or 85%	At least 86% utilization of MOOE and CAPEX approved budget			
Reportorial and Compliance Requirements	A. Compliance with COA reporting requirements in accordance with content and period of submission	Submission of five financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statements , Report on Ageing of Cash Advance	23,022	Finance	100%	100%			
		B. Compliance with LWUA reporting requirements in accordance to content and period of submission			Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemical/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual report.	100%	100%		
	Compliance to COA AOM	Resolve at least 30% of the findings stated in the COA AOM for prior years as of December 31, 2019		All Divisions	7 out of 16 (43.75%) AOMs for CY 2019 and prior years have been implemented	30% compliance/ implementation of COA AOM Recommendations			

Prepared by:


 JOSEFA S. MANUGAS

Department Manager - Admin & Finance

2/7/2020

Date


 EDDIE C. NOT

Div Mgr (OIC) - Finance

2/7/2020

Date

Approved by:


 ENGR. EDWARD L. REMO

General Manager

2/10/2020

Date