Form C
Agency Targets and Accomplishments for Planning Tool Commitments
CY 2019

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2019	Responsible Bureaus/Offices	Departmeny FY 2018 Actual Accomplishments	Department FY 2019 Targets/Milestones	Department FY 2019 Actual	Rate of Accompishments	Remarks
		Objectives	2019		Accomplishments	rargets/ivillestones	Accomplishment		
Management Strategy: Additional water sources and water service availability	(1): Access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD Performance Indicator	92,821	Operations and Maintenance	15 out of 15 brgys or 100% of brgys have access to potable water	15 out of 15 brgys or 100% of brgys have access to potable water			
	2. Reliablity of service	Percentage of household connections receiving 24/7 supply of water			100%	100%			
	3. Adequacy of water supply	Source Capacity of LWD to meet demands for 24/7 supply of water (Demand vs. Pdtn Capacity)			5,127,973 vs. 6,799,162 1:1.3259	5,769,020 vs.8,672,400 1:1.5033			
D. O. tanana Watan Distribution Coming	1 Water and other officients				1.1.3239	1.1.5055			
B. Outcome: Water Distribution Service Management Strategy: Safe and reliable water service	Water production efficiency	Percentage of unbilled water to water production should not exceed 30%		Operations and Maintenance	228:1	20%			
	2. Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.			Ave. Income of LIG per 2015 PSA for Central Visayas= 13,333; 146.00/13,333 = 1.09%	1.1% of LIG per latest data from PSA			
	3. Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC		Operations and Maintenance / Commercial	Major - 2 Hrs. & 15 mins	Major - 3 Hrs.			
					Minor - 53 mins	Minor - 1 Hr.			
Support to Operations									
Staff Productivity	Staff Productivity Index	The Staff Productivity Index of							
	,	one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strily observed in the determination of the total number of positions in an LWD in Pl 3)	37,692	Administrative	238:1	190:1			
Afordability	Approved rate implemented	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.		Finance	Ave. Income of LIG per 2015 PSA for Central Visayas= 13,333; 146.00/13,333 = 1.09%	1.1% of LIG per latest data from PSA			
Customer Satisfaction	Complaints acted upon	Percentage of Customer Complaints acted upon against received complaints		Operations and Maintenance/ Commercial	100%	100%			

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General Administration and Support Service	es (GASS)								
	Financial viability & sustainability of LWD operations (Collection Efficiency, Positive Net Income, Current Ratio, CAPEX Disb)	Collection Efficiency =>90%		Finance	90%	90%			
		Positive Net Income			16,181,757	75%			
		Current Ratio = P2.00			3.63	2.00			
		CAPEX Disbursement -85-90%			Obligations BUR = 86% Disbursement BUR = 95% CAPEX BUR = 89%	At least 86% utilization of MOOE and CAPEX approved budget			
Reportorial and Compliance Requirements	A. Compliance with COA reporting requirements in accordance with content and period of submission	Submission of five financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statements, Report on Ageing of Cash Advance			100%	100%			
	B. Compliance with LWUA reporting requirements in accordance to content and period of submission	Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemic al/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual report.			100%	100%			
		Resolve at least 30% of the findings stated in the COA AOM for prior years as of December 31, 2018		Finance/Administrative/ Commercial/Operations	8 out of 17 (47.%) AOMs for CY 2017 and prior years have been implemented	30% compliance/ implementation of COA AOM			

8/8/2019 Date

	Compliance to COA AOM	for prior years as of December 31, 2018		Commercial/Operations	CY 2017 and prior years have been implemented	implementation of COA AOM		
Prepared by: JOSEFA SN. MANUGAS		_	8/8/2019		EDDIESCHNOT			
Department Manager - Admin & Finance		Date			Div Mgr (OIC) - Finance			
Approved by:								
ENGR. EDWARD L. REMO			8/9/2019					
General Manager			Date					