Form C

Agency Targets and Accomplishments for Planning Tool Commitments

Strategic plan	Performance indicator	Description of Program/Project Objectives	Total Budget Program for FY 2018	Responsible Bureaus/Offices	Departmeny FY 2017 Actual Accomplishments	Department FY 2018 Targets/Milestones	Department FY 2018 Actual	Rate of Accompishments	Remarks
A. Outcome: Water Facility Service Management Strategy: Additional water sources and water service availability	(1): Access to potable water	Percentage of barangay with access to potable water against the total number of barangays within the coverage of the LWD Performance Indicator			15 out of 15 brgys or 100% of brgys have access to potable water	15 out of 15 brgys or 100% of brgys have access to potable water	Accomplishment		
	2. Reliablity of service	Percentage of household connections receiving 24/7 supply of water		Operations and Maintenance	16,410 HH or 100%	18,139 HH or 100%			
	3. Adequacy of water supply	Source Capacity of LWD to meet demands for 24/7 supply of water (Demand vs. Pdtn	OW ots) 31.		6,718,464 vs. 3,593,790	6,706,022 vs. 3,972,441			
	Capacity)	Capacity)			1:1.869	1:1.688			
B. Outcome: Water Distribution Service Management Strategy: Safe and reliable water service	Water production efficiency	Percentage of unbilled water to water production should not exceed 30%		Operations and Maintenance	16.60%	18%			
	2. Potability	Average deviation from PNSDW (chlorine residual requirements) from January 1 to December 31.			0.77	0.3-1.50 ppm			
	3. Adequacy/reliability of service	Average response time to restore service when there are interruptions based on the Citizen's Charter of LWD proposed for approval by CSC.		Operations and Maintenance / Commercial	Major - 2 Hrs. (more than 2" pipe diameter)	Major - 3 Hrs.			
		proposed for approvarible ese.			Minor - 1 Hr. (1" or lower pipe diameter)	Minor - 1 Hr.			
Support to Operations									
Staff Productivity	Staff Productivity Index	The Staff Productivity Index of one (1) position for every one hundred (100) service connections for Category D, and one hundred twenty (120) service connections for Categories A to C, shall be strictly observed in the determination of the total number of positions in an LWD in PI 3)	- 29,470,976	Administrative	228:1	190:1			
Afordability	Approved rate implemented	Reasonableness/Affordability of water rates to consumers with access connections. Water rate for the 1st cu.m. must not exceed 5% of the average income of LIG.		Finance	Ave. Income of LIG per 2015 PSA for Central Visayas= 13,333; 146.00/13,333 = 1.09%	1.1% of LIG per latest data from PSA			
Customer Satisfaction	Complaints acted upon	Percentage of Customer Complaints acted upon against received complaints		Operations and Maintenance/ Commercial	1,511,complaints received and acted upon	100%			

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General Administration and Support Service	ces (GASS)							-	
	Financial viability & sustainability of	Collection Efficiency =>90%	26,093,144 c	Finance	90%	90%			
	LWD operations (Collection Efficiency, Positive Net Income, Current Ratio, CAPEX Disb)	Positive Net Income			19,208,485	18,069,000			
		Current Ratio = P1.50			3.75	2.00			
		CAPEX Disbursement -85-90%			86% - 15,268,185/17,676,000	86% - 47,000,000/54,729,000			
Reportorial and Compliance Requirements	A. Compliance with COA reporting requirements in accordance with content and period of submission	Submission of five financial reports i.e. Balance Sheet, statement of income and Expenses, Statement of Cash Flows, Statement of Government Equity, Notes to Financial Statements , Report on Ageing of Cash Advance			100%	100%			
	requirements in accordance to content and period of submission	Monthly Data Sheet, Balance Sheet, Income Statement, Cash Flow Statement, Microbiological/Physical/Chemic al/Chlorine residual report, Approved WD budget w/ Annual Procurement Plan, Annual report.			100%	100%			
	Compliance to COA AOM	Resolve at least 30% of the findings stated in the COA AOM for prior years as of December 31, 2016		Finance/Administrative/ Commercial/Operations	6 out of 16 AOMs for CY 2015 and below have been fully implementer of 37.5%	30% compliance/ implementation of COA AOM			
	Budget Utilization Report	Actual disbursement for approved CAPEX budget must be at least 85-90%			47.2M out of 54.7M oc CAPEX budget was utilized or 86.3%	90%			

02/03/2018 Date

Prepared by:		
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