

Josefa Salvacion N. Manugas
Department Manager
CARCAR WATER DISTRICT
POB. 1, CARCAR CITY, CEBU, PHILIPPINES

2017 December 20

Subject: 1st Follow-up Audit

Dear Ms. Manugas,

**Greetings!** 

Enclosed is our report on the ISO 9001:2015 1<sup>st</sup> Follow-up Audit conducted last 2017 December 1 for your company.

Thank you.

Best regards,

**Geraldine Mas** 

TÜV Rheinland Philippines Inc. Technical Support

**Systems Department** 

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## **Audit Report**



Client	Standard(s)	Certification Number(s)	Audit Type
CARCAR WATER DISTRICT	ISO 9001:2015	01 100 1634742	1 <sup>st</sup> Follow-up

**Audit Leader** 

Madilyn Plaza

**Audit Team** 

Marthina Ramos

**Management System Representative** 

Josefa Salvacion N. Manugas, Department Manager

**Audit Date** 

December 1, 2017

## 1 Audit result

Management system effectiveness was verified on site by means of random sampling by an appropriately selected auditor. This applies in particular to the compliance of workflows with standard requirements and the descriptions in management system documentation. The special features of the organization's business activities, the applicable statutory and regulatory requirements and the requirements set forth in other generally applicable documents were also taken into account. This was done by means of a sampling approach, by conducting interviews and reviewing the appropriate documentation. Audit findings and recommendations regarding opportunities for improvement have been set forth in Sections 4 of this report.

x	The last audit revealed nonconformities which have been demonstrably corrected. The corrections and corrective actions taken in this respect have been verified.		
	A stage 1 audit was performed and the organization found ready for certification. Identified weaknesses, if any, have been eliminated and the respective corrective action verified.		
x	The current audit revealed the standard(s): ISO 9001	following nonconformities:  No. of nonconformity  Zero (0)	
	The major nonconformities (No. x) with individual standard elements require a re-audit to verify the effectiveness of the corrections and corrective actions (probable date:.ddmmyyyy)		
x	and objectives. The audit team	ed and maintains an effective system to ensure compliance with its policy confirms in line with the audit targets that the organization's management ely maintains and implements the requirements of the standard(s).	

The auditor therefore recommends (provided the effectiveness of corrections and/or corrective actions addressing the identified nonconformities has been verified):

	Award of the new certificates.
x	Maintenance of the existing certification.
	Inclusion of the changes (see Section 3) in the scope of application of existing certifications
	Maintenance or issue of the certificates only after successful completion of a re-audit.